

SCRUTINY RECOMMENDATION	CONCLUSIONS	DEPARTMENT AND CABINET MEMBER RESPONDING	ACCEPT/ REJECT RECOMMENDATIONS (inc. reasons for rejection)	IDENTIFIED OFFICER	ANY FINANCIAL IMPLICATIONS	TIMETABLE FOR IMPLEMENTATION OF RECOMMENDATIONS IF ACCEPTED (ie Action Plan)	DATE OF SCRUTINY MEETING TO REPORT BACK
Report: Proposed General Fund Revenue Budget 2019/20 (Considered by the Scrutiny & Overview Committee on 15 January 2019)							
1. That the Cabinet Member for Finance and Resources be invited to attend a meeting of the Committee early in the new municipal year to discuss with Members on the process for setting the next budget.	That it would be beneficial to scrutinise the budget setting process in the new municipal year, to provide reassurance on the preparation of the budget at an early stage.	Councillor Simon Hall Resources	Accept	Lisa Taylor	No Direct implications. There will be financial implications, but these are unknown at this stage and will need to be developed as the budget is prepared and the funding to Local Government becomes known.	Budget needs to be set and approved by Cabinet and Full Council in February and March 2020. Budget setting takes place in the Autumn (there is currently uncertainty around the level of government funding). There will be a report to Scrutiny and Overview Committee on Process in September.	10/09/19
Report: Question Time: Cabinet Member for Homes & Gateway Services (Considered by the Streets, Environment & Homes Scrutiny Sub-Committee on 22 January 2019)							
1. That the Council ensured that the use of Article 4 be implemented on a borough wide basis and not ward by ward.	The Councils decision to utilise Article 4 conditions for conversions of property to HMO was applauded.	Councillor Alison Butler Place	Accept	Yvonne Murray Steve Dennington	The financial implications of the borough wide non-immediate Small HMO Article 4 can be managed by the Spatial Planning and Development Management.	The non-immediate Small HMO Article 4 was published for submission of representations between 24 January 2019 – 8 March 2019. Subject to confirmation by Planning Committee taking account of representations received, the Article 4 direction will come into force in January 2020.	Cabinet Member Question Time 2019/20
2. That the Council and Social Housing providers work on reinforcement of their relationships.	Partnerships with social housing providers had to be strengthened.	Councillor Alison Butler Place	Accept	Yvonne Murray Kirsteen Roe Sian Foley	Opportunities for joint bidding/ commissioning.	Develop partnership approach cross the council to include Housing Assessment & Solutions, Regeneration, Land Assembly and Assets to identify options for joint working on assets related projects, housing offer, tackling homelessness, with an Initial meeting with RPs in Jul 19 to scope/build relationships.	01/10/19

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Report: Question Time: Cabinet Member for Homes & Gateway Services (Considered by the Streets, Environment & Homes Scrutiny Sub-Committee on 22 January 2019)							
3. That different ideas and initiatives to provide support for young people into housing be explored.	The lack of support for young people to help them onto the housing market was concerning.	Councillor Alison Butler Place	Accept- Croydon recognises the difficulties many of our residents, including young people, have in gaining access to the housing market. This is particularly given the high and rising costs of home ownership in the borough. We also recognise the issues with the Government's Help to Buy scheme being directly related to new build. We are working with Brick by Brick and our other partners to ensure that 'shared ownership' is a viable option to get young people on the housing ladder and we have also launched our Community-Led Housing initiative to provide other routes into home ownership. One of the key issues with house prices is lack of supply, there is far more need than there are homes. The council is committed to meeting housing targets set for the borough to mitigate against this and to encourage schemes like Pocket Homes that are	Yvonne Murray Leonard Asamoah Sian Foley	N/A	Report back on opportunities for young Croydon people to access low cost home ownership through Brick by Brick, registered providers and other developers. This can also be a theme in Croydon's new housing strategy (reviewed in 2019).	04/02/19

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			exclusively for local first-time buyers allowing those on lower incomes a way to get their foot on the housing ladder.				
Report: Voluntary & Community Sector Strategy for Croydon (Considered by the Scrutiny & Overview Committee on 11 February 2019)							
1. That the final [Voluntary & Community Sector] Strategy should set out how it will identify the unmet need within the Borough and how it will work with the voluntary and community sector to meet this need.	The Committee agreed that there were locality issues with some areas being underrepresented by voluntary organisations than others.	Councillor Hamida Ali Gateway, Strategy and Engagement	Accept - The VCS Strategy sets out how the Council wants to work with the sector to meet community needs. Ongoing engagement with the sector will help identify unmet need. The strategy outlines how proposals that include locality working, prevention and evidence led approaches will be given greater priority for funding.	Gavin Handford	N/A	November 2019	14/01/20
2. That more [Voluntary & Community Sector] funding should be made available for grass root organisations than at present.	The Committee agreed that there were locality issues with some areas being underrepresented by voluntary organisations than others.	Councillor Hamida Ali Gateway, Strategy and Engagement	Accept -Through the VCS Strategy and commissioning, it is intended to make it easier for smaller organisations to bid for funding.	Gavin Handford	N/A	April 2020	Cabinet Member Question Time 2019/20
3. That feedback from service users should be taken into account when monitoring the outcomes from grant funding.	There was a concern that feedback from service users was not being taken into account, as it could be used to help measure the success of a service.	Councillor Hamida Ali Gateway, Strategy and Engagement	Accept - We will seek to include service user feedback within the outcomes and monitoring arrangements for the recommissioned Community Fund.	Gavin Handford	N/A	April 2020	Cabinet Member Question Time 2019/20

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Report: Voluntary & Community Sector Strategy for Croydon (Considered by the Scrutiny & Overview Committee on 11 February 2019)

4. That feedback from [Voluntary & Community Sector] service users should be used to inform future needs and priorities.	There was a concern that feedback from service users was not being taken into account, as it could be used to help measure the success of a service.	Councillor Hamida Ali Gateway, Strategy and Engagement	Accept - We will seek to include service user feedback within the outcomes and monitoring arrangements for the recommissioned Community Fund.	Gavin Handford	N/A	April 2020	Cabinet Member Question Time 2019/20
5. Within the Community Grants fund the majority of funding should be retained for three year contracts, but an increased amount should be retained for flexible funding as required.	It was agreed that the Council should not be too prescriptive on the type of grants it offered.	Councillor Hamida Ali Gateway, Strategy and Engagement	Accept - The majority of funding is anticipated to be allocated through 3 year contracts. Flexibility will be retained to allocate funding in future years, and there will continue to be grant funding opportunities.	Gavin Handford	N/A	April 2020	Cabinet Member Question Time 2019/20
6. There should be a fundamental review of [Voluntary & Community Sector] infrastructure support organisations to ensure they were achieving their expected outcomes.	The Committee had significant concerns about the benefit provided by the infrastructure support organisations supported by the Council and felt that the current relationship should be reviewed.	Councillor Hamida Ali Gateway, Strategy and Engagement	Accept - Engagement work to date has provided valuable feedback on the support requirements of the sector. This will be used to inform the support that the council commissions, with clear outcomes and contract monitoring.	Gavin Handford	N/A	April 2020	Cabinet Member Question Time 2019/20

Report: Culture Plan for Croydon (Considered by the Scrutiny & Overview Committee on 11 February 2019)

1. The Cultural Plan needed to take into account the Council's aspirations for the borough on a wider level and ensure that its own aims were aligned with these.	The Committee concluded that the biggest risks to the success of the Cultural Plan lay outside of the control of the Cabinet Member.	Councillor Oliver Lewis Place	Accept	Paula Murray	N/A	To be included in Cultural Plan to be published in May 2019.	Cabinet Member Question Time 2019/20
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Report: Culture Plan for Croydon (Considered by the Scrutiny & Overview Committee on 11 February 2019)							
2. It was essential that the Cultural Plan clearly set out how it will interact with the other key strategies and plans of the Council and external partners to achieve its aims.	The Committee concluded that the biggest risks to the success of the Cultural Plan lay outside of the control of the Cabinet Member.	Councillor Oliver Lewis Place	Accept	Paula Murray	N/A	To be included in Cultural Plan to be published in May 2019.	Cabinet Member Question Time 2019/20
3. The Cultural Plan should be a three to five year plan to cover the period of major redevelopment in the Town Centre.	The Committee agreed that the redevelopment of the town centre represented a major risk to the Plan and as such there was a need to focus upon culture in district centres.	Councillor Oliver Lewis Place	Accept	Paula Murray	N/A	To be included in Cultural Plan to be published in May 2019 in addition to recommendation to do an annual review.	Cabinet Member Question Time 2019/20
4. Actions in the Cultural Plan should cover the whole of the borough and be a reflection of the diverse population in Croydon.	The Committee agreed that the redevelopment of the town centre represented a major risk to the Plan and as such there was a need to focus upon culture in district centres.	Councillor Oliver Lewis Place	Accept	Paula Murray	N/A	To be included in Cultural Plan to be published in May 2019 in addition to recommendation to do an annual review.	Cabinet Member Question Time 2019/20
5. That all [Culture Plan for Croydon] actions should include SMART objectives to define how they will be achieved.	It was acknowledged that many of the actions set out in the Cultural Plan would not be new, but would need to be clear on	Councillor Oliver Lewis Place	Partially Accept - the Cultural Plan is very wide ranging and some of the detail of how the aims and objectives will be achieved will sit in	Paula Murray	N/A	To be included in Cultural Plan to be published in May 2019 in addition to recommendation to do an annual review.	Cabinet Member Question Time 2019/20

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	aspirations and constraints.		delivery plans relating to different service plans, programme and project plans.				
6. The Cultural Plan should be signed off by the Cabinet as a whole, with actions allocated to those Cabinet Members who will have a role in delivering it.	The Committee concluded that the biggest risks to the success of the Cultural Plan lay outside of the control of the Cabinet Member.	Councillor Oliver Lewis Place	Partially Accept - the lead Cabinet Member will work with the Cabinet to deliver the plan but is noted as the overall lead.	Paula Murray	N/A	To be included in Cultural Plan to be published in May 2019 in addition to recommendation to do an annual review.	Cabinet Member Question Time 2019/20
Report: Library Plan for Croydon (Considered by the Scrutiny & Overview Committee on 11 February 2019)							
1. That the national outcomes for library usage should be used as a basis for the [Library Plan for Croydon] strategy, with the service offered being evaluated against these outcomes. The strategy should also be informed by usage data and other available sources of information. The Strategy should interlink with other Council strategies and plans where appropriate.	That the seven national outcomes were a useful basis for understanding future provision.	Councillor Oliver Lewis Place	Accept - the outcomes have specifically been referenced in the Libraries Plan Cabinet paper that will be presented in May 2019 and underpins the libraries plan. Where data is available to enable this level of evaluation, the service will be evaluated against the seven outcomes. The libraries plan has been informed by current usage data and other information (population, cost, national trends and best practice). One action within the plan is to consider how data can be better collected and used to evaluate and inform service delivery. The libraries plan links back to the corporate	Kirsteen Roe	N/A	May 2019	Cabinet Member Question Time 2019/20

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			plan (it is one of the 47 priorities within the plan) and will be presented jointly with the cultural plan at Cabinet in May 2019				

Report: Grounds Maintenance Service (Considered by the Streets, Environment & Homes Scrutiny Sub-Committee on 19 February 2019)

1. That the immediate focus for the Grounds Maintenance Service should be on providing its core services at an acceptable level for the residents of Croydon.	During the discussion, there were various ideas raised for future service delivery, but the Sub-Committee agreed that for the immediate future the business plan for the service should have a primary focus on providing the core services at an acceptable level.	Councillor Stuart Collins Place	Accept	Tom Lawrence	N/A	Ongoing	01/10/19
2. That the [Grounds Maintenance Service] business plan should be developed on a park specific level.	The Sub-Committee recognised that there was a wide variety of parks and open spaces in the borough and as such felt that a bespoke approach, tailored to the specific circumstances in each area was needed rather than an overarching, one size fits all approach.	Councillor Stuart Collins Place	Accept	Tom Lawrence	N/A	From June 2019 onwards	01/10/19

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Report: Grounds Maintenance Service (Considered by the Streets, Environment & Homes Scrutiny Sub-Committee on 19 February 2019)							
3. That consideration should be given to how to consult with the public [on the Grounds Maintenance Service] in those areas without friends groups.	The move toward increased engagement with the various Friends Groups of the parks in the Borough was welcomed, but it was questioned how the Council would engage with users of parks without Friends Groups.	Councillor Stuart Collins Place	Accept	Tom Lawrence	Minimal/ dependent on method of engagement	From June 2019 onwards	01/10/19
4. That the Cabinet Member for Clean, Green Croydon be invited to attend the meeting of the Sub-Committee on 1 October 2019 to provide an update on the [Grounds Maintenance] Service Review and future plans.	The Sub-Committee welcomed the development of a Service Improvement Plan for the Grounds Maintenance Service.	Councillor Stuart Collins Place	Accept	Tom Lawrence	N/A	01/10/19	01/10/19
5. That Scrutiny should be consulted before decisions are made that would change the method of [Grounds Maintenance Service] service delivery, such as bringing a service back in-house.	It would have been preferable for the Cabinet Member for Clean, Green Croydon to consult with the Sub-Committee prior to the decision being made to bring the Grounds Maintenance service back in-house.	All Cabinet Members/ Councillor Simon Hall Place	Partially Accept - The Lead Member for Finance & Resources to provide an update to the Scrutiny & Overview Committee twice yearly.	Sarah Warman	N/A	Starting 10/09/19	10/09/19

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Report: Safer Croydon Partnership (Considered by the Scrutiny & Overview Committee on 5 March 2019)							
1. That the Cabinet Member for Safer Croydon & Communities and other members of the Safer Croydon Partnership be invited to the meeting of the Scrutiny & Overview Committee on 25 February 2020 to provide an update on the work of the partnership over the previous twelve months.	The Committee agreed that the Safer Croydon Partnership seemed to be on the right track and that the progress reported was positive. A further update in twelve months to review further progress would be welcomed.	Councillor Hamida Ali Place	Accept	Shifa Mustafa	N/A	25/02/20	25/02/20
2. That further consideration needed to be given to how to engage local schools with the work of the Safer Croydon Partnership.	As the evidence had demonstrated that schools would need to play a significant role in the programme if it was to be successful, the fractured nature of education provision in the borough led to significant concern that this may be an impediment to the success of the partnership.	Councillor Hamida Ali Place	Accept	Shifa Mustafa	N/A	Through development and implementation of Violence Reduction Network during 2019/2020 with schools as significant partners, e.g. trauma informed training.	25/02/20
3. The Scrutiny and Overview Committee agreed to recommend to the Cabinet Member for Safer Croydon & Communities to use Scrutiny as a	The Committee felt that Scrutiny would have a role to play by providing additional challenge on the process as it progressed and where possible the	Councillor Hamida Ali Place	Accept	Shifa Mustafa	N/A	Development and Implementation of Violence Reduction Network will occur during 2019/20. We are willing to look at an earlier discussion with scrutiny prior to February 2020 to feedback on progress, depending on the views of the	25/02/20

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resource to provide additional challenge to the Public Health Approach [to Violence Reduction] as it developed.	key themes from the Public Health Approach should be incorporated into the Scrutiny Work Programme 2019-20 to allow for a more focussed approach.					Committee Chair.	